COMMUNITY CREATED, TOGETHER

ANNUAL REPORT
CHESTER COUNTY LIBRARY SYSTEM 2019
Vision

Chester County libraries are nationally recognized centers of knowledge, inspiration and opportunity, welcoming all residents and contributing to healthy, safe and economically vibrant communities.

Mission

Chester County Library System ensures that every resident has access to exceptional opportunities to read, learn, create, connect and contribute to a better quality of life.

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Creating Community, Together is our theme for this report. Looking back at 2019 and what we are currently going through in 2020, we know that it is through all of our efforts together that we succeed.

While 2019 was a banner year for many of our members, 2020 has been the knuckleball that none of us saw coming. A common word that I have heard the last few months is “pivot”. We are taking the services and resources that you have used and enjoyed for many years, and trying to find ways to pivot those services and resources to make them available to you in ways we hadn’t thought of before, or that we couldn’t because of legal restrictions. Everyone is pulling together as we work through 2020.

2020 brought us a range of challenges never encountered before. How do we continue to serve the citizens of Chester County in an environment that maintains the safety of both staff and patrons? How do we adapt to an ever-changing list of pandemic requirements and still provide top of the line services to a community that especially needs us?

However, it is only with your continued interest and support that we can become what the community needs and desires and we grow together. We look forward to collaborating with everyone in Chester County as we cultivate our community.

Finally, while delaying this annual report, 2019 was an incredible year, and 2020 is giving us challenges we will rise to meet. Please stay healthy and safe, and let us know what we can do to support you because we are “Creating Community, Together”!

William F. Connor
Board of Trustees President
Chester County Library System

Joseph Sherwood
Executive Director
Chester County Library System

Welcome from our Board President

The Chester County Library System is comprised of 16 member libraries, with a total of 18 facilities which collaborate together to serve the citizens of Chester County. Our vision for Library service is to be nationally recognized centers of knowledge, inspiration and opportunities for our communities. As you look through this report highlighting some of our activities and services in 2019, you will see just some examples of the many services, resources and ways the libraries in Chester County are “Creating Community, Together” and change people’s lives.

Our staff and member libraries rose to the challenge; adapting and innovating throughout the year. Through curbside pickup and increased use of e-books the Library System pushed out materials for the community to use for research, education, news sources and general reading in a manner that preserved both safety and convenience.

All our Member Libraries have trustees and staff who set an example and worked diligently in a difficult year to provide the outstanding library services our patrons, businesses, municipalities and non-profits all enjoy.

Welcome from our Board President

A Message from Our Executive Director

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However, this report is about 2019. It was indeed a banner year! Chester County Library & District Center was awarded as the Library of the Year by the Pennsylvania Library Association. We also had many other libraries recognized for receiving silver and gold star status in the PA Forward program. These accolades are the results of the Libraries’ service to the public. Nearly 3.8 million items circulated (many of them e-materials people downloaded from home), 1.8 million physical visits to libraries (not including accessing our website of other resources) and, nearly 250,000 people attended our nearly 13,000 programs. What can only be considered a successful year by any measure! But what we do is less about the numbers and more about what the work itself represents. Each item circulated, visit, or program attended is someone getting what they need. That is the mission of the libraries fulfilling needs. As we move through 2020, this continues, even if it is a little different than before.

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Joseph Sherwood
Executive Director
Chester County Library System
Chester County Library System
Revenue and Expenditures for 2019

Revenue by Source

Total: $15,785,267

- State $2,153,956 (14%)
- County $6,532,396 (41%)
- Local $3,934,488 (25%)
- Other $3,147,029 (20%)
- Federal $17,398 (9%)

Expense Allocation

Total: $22,860,704

- Personnel Expenditures $10,218,972 (45%)
- Collection Expenditures $2,015,353 (9%)
- Other Expenditures $3,199,882 (14%)
- Capital Expenditures $7,426,497 (25%)

Note: CCLS Member Libraries expended on capital non-recurring operating expenses in 2019 that were paid for with funds raised in previous years.

190
Public Computers

3,912
Adult Educational Programs

177,127
Library Card Holders

243,910
Program Attendance

242,717
Reference Questions Answered

166,443
People Using Public Computers

1,841,888
Library Visits

3,792,997
Items Circulated
The Chester County Library System (CCLS) was organized in 1965 to serve Chester County’s 760 square miles, 15 boroughs, 57 townships, 1 city, 14 school districts and 498,886* residents. The Chester County Library System is a federated system made up of 16 member libraries with 18 library facilities. *from 2010 Census

About Us

Governance
The Chester County Library System is overseen by a seven member Board of Trustees appointed by the Chester County Commissioners. The CCLS Strategic Plan for 2018 – 2022 guides our efforts to deliver value to our member libraries and their patrons, donors, volunteers and community partners. By working together to achieve common goals, we harness the strength of the people, resources and collections in public libraries throughout Chester County. This allows us to create a future where we educate and empower our residents, enrich our communities’ quality of life and support the growth of a strong and vibrant economy.

2019 Board of Trustees
William F. Connor, President
JoAnn Weinberger, Vice President
Kathleen M. Pearse, Secretary
Lisa Ionata, Treasurer
Richard Hankin, Member at Large
James B. Norton, III, Member at Large

Member Libraries
Member Libraries maintain their own governance boards and receive support from various sources, including the municipalities in their service area, the county, the state and the public. Additionally, many have volunteer opportunities, friends groups and foundations/trusts.

Access
Enhance online and physical access to public libraries for all Chester County residents.

Community Engagement
Position our public libraries as hubs for community engagement and transformation.

Sustainability
Build the capacity of our public libraries to ensure their long-term sustainability.

Customer Value and Experience
Deliver exceptional value and experiences to library users, donors, volunteers, community partners and the public.

Knowledge and Inspiration
Ensure our public libraries are centers of knowledge and inspiration that provide meaningful and relevant opportunities to read, learn and create.

Services
The Chester County Library, a county-owned institution with one branch, serves as the system headquarters and is also designated as the District Center for a state-defined library district congruent with the county borders. Resources provide centralized services throughout the Chester County Library System. Some examples of these services include:
- Bookkeeping and payroll
- Cataloging and collection development
- Computer support
- Continuing education
- Delivery between member libraries
- Electronic materials and databases
- Electronic Magazines
- Graphics support
- Interlibrary Loan
- Internet connectivity and WiFi
- Mail order delivery (for those in-need)
- Mobile app
- Public relations support
- Reference support

FAST FACTS

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Access
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The Atglen Public Library hosted its second Di-Atglen Alley Wizard Faire in 2019. This amazing summer street festival brewed a potent potion of programming, community engagement, and operating revenue. Over 50 volunteers provided seven magical hours of free education and entertainment for 1600 visitors. Family activities included a wizard academy for children, stage performances, trivia, face painting, costume contest, and more – all free of charge. A family arriving with an empty wallet could experience a magic-filled day and would not have left empty-handed.

Thanks to our generous sponsors and a few event-day revenue streams, this Wizard Faire was the Library’s best-ever fundraiser, with net proceeds of $11,800. The Faire is a galvanizing event for our small community, bringing families, volunteers, sponsoring businesses and municipal government together with the Atglen Public Library.

We look forward to moving to Di-Atglen Alley permanently, as our new facility nears completion in the heart of Atglen.
Avon Grove Library does more for children!

In 2019 Avon Grove Library held 889 youth and family programs serving over 27,000 children and adults. We held storytimes every weekday along with bilingual programs, craft sessions, themed Books and Breakfast gatherings, STEM programs to teach science and technology skills, and much more.

Loyal patron, Karen J., attributes her son’s success in transitioning to preschool to all the storytimes she brought him to here. Coming to the library for storytimes “got him used to routine outside of the home and being under the leadership of other adults,” Karen says.

Our ebook and streaming audiobook collections were also very popular in 2019. Our circulation of online books reached nearly 29,000, up over 80% from the year before. With over 5,500 sessions registered on our library computers, 2019 was a big year for technology at Avon Grove Library.

Another first in 2019 was our partnership with Oxford and Kennett Libraries to organize the inaugural Southern Chester County Writers Conference, an event held November 16 that drew over 90 attendees from all over the Delaware Valley. A dozen local authors held book signings along with keynote and breakout sessions. The conference was a great success, earning positive feedback from nearly everyone who attended. We look forward to hosting more such events in the future.
2019 was a banner year for the Chester County Library:

• We became a PA Forward Gold Star Library, demonstrating our commitment to helping our residents improve their quality of life by providing programs which enhance five identified literacies: basic, information, civic and social, health and financial.

• The Chester County Library was recognized as the Pennsylvania Library of the Year by the Pennsylvania Library Association at their annual conference in Erie, Pennsylvania. The award honors a library that exhibits excellence in serving its community, advancing staff development and leadership.

• The Chester County Library was named as one of America’s Top-Rated Libraries—earning the designation as a Star Library by Library Journal, the profession’s leading periodical.

• The Chester County Library was selected as one of 16 public libraries nationwide to receive a $10,000 American Dream Literacy Initiative grant from the American Library Association and Dollar General Literacy Foundation.

• The Henrietta Hankin Branch continued to strengthen community partnerships and build new ones. We were happy to give community members the opportunity to engage with their elected officials in an informal setting by serving as a mobile office location for PA Representative Danielle Friel Otten in 2019. We also hosted the League of Women Voters to help register people to vote on National Voter Registration Day, partnered with the AARP Tax Aide program to provide free tax assistance to over 400 people, and grew our Next Chapter Book Clubs, a program for adults and adolescents (16+) with emotional and/or developmental differences.
The Year at Chester Springs Library

In 2019 Chester Springs Library reinvigorated its robotics programming, began a partnership with West Pikeland Township’s Parks and Recreation Committee, held a fantastic Summer Learning program and wrapped up the year with a New Year’s Eve in the Afternoon Celebration.

The library held biweekly robotics labs so school age students, and their adults, could drop in and try out our robotics equipment. Participants used Dot and Dash coding robots, Lego WeDo kits and Circuit Scribe kits. It was a success, and led to the library partnering with Chester County 4-H to create a FIRST LEGO League Jr. team. The DigiMinds team of first and second graders had a wonderful learning experience as they created an access friendly city for the Boomtown Build theme, and participated in the FIRST Mid-Atlantic Downingtown FLL Jr. Expo.

The library is very fortunate to be supported by West Pikeland Township and we love being involved in township events. The library has been part of the annual Holiday Stroll and Spring Egg Hunt for many years, and in 2019 we teamed up with the Park and Recreation committee to expand our summer programming. Together we were able to offer educational and fun events for families held at the township park and the library.

We celebrated the end of 2019 with a New Year’s Eve celebration for families. It was a big celebration with something for everyone. There were carnival games, crafts, cupcake decorating, STEM activities; and of course, party hats and noisemakers. At 12 Noon, on December 31, we counted down to a big balloon drop.

COMMUNITY CREATED, TOGETHER

2019 Revenue (Total: $186,499)

- West Pikeland: $116,839 (63%)
- County: $15,957 (9%)
- State: $21,710 (12%)
- Other: $31,993 (17%)
Community Support for Coatesville Area Public Library

When we were planning for the Spring Raffle, a volunteer made the usual visits to local businesses to collect baskets of donated goods/services to raffle.

The goal was to have 10 baskets. Once those 10 baskets were in place in the library and the countdown for the start of the raffle was approaching, visiting patrons asked if they could make or donate a basket.

Word spread throughout Coatesville with church groups, book clubs, Red Hat groups, and individual library lovers all contributing themed baskets. In the end, there were 42 donated baskets or gift cards to local retailers, which is a testament to how much the Coatesville Area Public Library is appreciated and supported by the community.
Library programs empower community members to achieve success in their chosen paths

In 2017, Downingtown Library Adult Programming Coordinator Karen Smith wanted to start a weekly English Conversation Group to help new English speakers practice the language in a fun, welcoming environment. After finishing training with V.E.P. (Volunteer English Program), Karen began a weekly English Conversation Group that continues to this day. Peals of laughter and excited conversation are a hallmark of each gathering.

In 2019, Karen’s hard work led to two incredible accomplishments: V.E.P. naming her a “Hamilton Tutor of the Year”, and her students nominating her for the American Library Association’s “I Love My Librarian” award.

The following is an excerpt from group member Ying Pan’s nomination of Karen: “When I moved to the U.S. I knew nobody, I started to get a bit depressed, so I started to look for a place where I can go and have fun and find friends. Karen was leading an English Speaking Club and after visiting my life just changed. I was waiting every week for Tuesday to come and talk with her and my new friends. It was always fun and interesting, you always learn something new at her classes and you don’t feel alone anymore. Now with the group of people we are best friends, there is no depression anymore and even if we are not going to the library so much anymore (most of us got work) we still think about the times at the library that changed our lives to better and happier ones. She is like mom to the group and we love her very much. Thank you Karen, you are the best! You unite people and make them happy!”

Downingtown Library English Conversation Group’s “International Food Day”

2019 Revenue (Total: $414,428)

- Wallace $1,500
- Uwchlan $6,000
- East Caln $9,676
- East Brandywine $13,524
- Downingtown Borough $11,000
- Caln $12,250
- County $55,777
- State $76,246
- Other $191,318
Why is this man dropping eggs on the library floor?

This Engineering for Kids teacher is demonstrating forces and their effects during one of our hands-on STEM programs, Eggstreme Drop.

Easttown Library has developed children’s, tween, and teen weekly STEAM-based programs. In 2019, we added Sphero Bolts, Ozobot Evo robots, and 3D printing classes to the programming offered. Many of our maker-space events are craft-based and we have included such skills as sewing, painting, and molding.

We also offered several adult STEAM programs in 2019, partially funded by the Vanguard Hometown Grants Program, including classes on QuickBooks, Excel, and a lecture on ancient beer brewing and biomolecular archaeology.
More space and more programs at Honey Brook

2019 was an exciting year for Honey Brook Community Library. After years of planning by our Board of Trustees, we kicked off our Capital Campaign to expand the library.

Our library plans are to add a community room, meeting room space, a children’s addition, local history section, and an adult area reading room. This will double the size of our small rural library and allow us to host more library programs and of course, hold more books.

We added two new programs at the library in 2019. “Dog Tales” was for patrons of all ages to read to our two therapy dogs who visited us once a month. “My Child’s Needs” was a support group for parents with children on the Autism spectrum. Both were well attended throughout the year. Continuing programs at the library included Story Time, Raise A Reader, Chatty Crafters, Sewing, and Dungeons and Dragons, which has been running for 7 years.
New American Citizens at the Kennett Library

In October 2019, a celebration was held for the thirteen new American citizens that went through Kennett Library’s Adult Literacy Program. Each of these hardworking individuals has taken English as a Second Language classes through the Kennett Library and worked hard with their individual tutor to study for the American Citizenship test. We are so proud of their dedication and commitment to learning, and we wish them the absolute best in the future!

Our Adult Literacy Program also reached a special milestone itself in 2019. The program celebrated its 40th anniversary of providing valuable services to the community—teaching over 8,000 students, who represented more than 50 countries. We feel it is something to brag about!

2019 Revenue (Total: $1,374,260)

- West Marlborough: $2,000
- Pocopson: $10,800
- Newlin: $11,000
- New Garden: $80,353
- Pennsbury: $35,500
- Kennett Square Borough: $60,450
- East Marlborough: $125,896
- Kennett Township: $155,000
- County: $77,159
- State: $98,763
- Other: $717,339

Population Served: 42,932
Customer Visits: 110,545
Total Circulation: 178,085
Total Programs: 1,068
Program Attendance: 20,195

216 East State Street, Kennett Square, PA 19348 | (610) 444-2702 | www.kennettlibrary.org
Megan Walters, Director
Another great summer at Malvern Library

Malvern Library had another great summer partnered with Willistown Parks and Recreation for the 8th annual GoWilMa! summer program which encourages children to not only read over the summer, but to get outside and explore!

We also worked with the local organization Girls TogetHER which provides programs for 4th - 6th grade girls. These programs help them realize their own leadership potential, gain self-confidence, and learn about social impact.

Throughout the year we also work with many organizations for collection drives such as Purses Full of Hope. As one of the most popular drop off locations, patrons can donate purses full of selfcare products and a letter of encouragement for women in shelters.

Maggie Stanton, Director

1 East First Avenue, Malvern, PA 19355  |  (610) 644-7259  | www.malvern-library.org

2019 Revenue (Total: $263,653)

- Malvern Borough  $12,180
- East Goshen  $18,000
- Willistown  $42,230
- East Whiteland  $46,700
- County  $37,053
- State  $51,203
- Other  $56,287
A Universe of Stories

In 2019, the Oxford Library in partnership with the Oxford Arts Alliance, offered a music and arts summer camp based on the Collaborative Summer Reading Program. This camp offered a creative opportunity for children ages 7-12 to tie music, art and literature together into a cohesive performance.

The theme was A Universe of Stories and our campers spent two weeks creating a soundtrack using a variety of instruments for the reading of the storybook Space Boy. The campers also learned an original song inspired by the story and created a backdrop in order to perform the soundtrack and song.

The campers gave a special performance for their family and friends and were invited to perform on the Children’s Stage at the Connective Festival later that summer.

“Working alongside the Oxford Library Company for Summer Reading Camp in 2019 was a fantastic way to bring stories alive with music. Seeing the campers getting lost in a story as they recreate it with music and song is an amazing thing to behold.” Anthony Derrico Assistant Executive Director at the Oxford Arts Alliance

“The Oxford Library is an important and crucial resource for Oxford and the Southern end of Chester County. It offers a variety of resources, particularly for young people and senior citizens. The staff are friends, knowledgeable and anxious to help.” Dr. Richard Winchester
Librarylive at Parkesburg

Our Event Coordinator, a talented volunteer, created and ran the Librarylive Parkesburg Library Speaker Series during the year. It consisted of the following fifteen presentations:

• Buying or Selling Your House
• The Art of Tea
• Medicare – Beyond the Basics
• Irish Step Dance with Demonstration
• Mystery Writer Paul Day
• History of Many Nations
• Lyme Disease
• How to Write and Publish your Own Book
• Lavender Farm with Speaker and Tour
• Retirement
• Financial Credit
• Retirement for Women
• Ephrata Cloister
• College – Getting there from here
• Aging

We are grateful that these programs were greatly appreciated by our community.

105 West Street, Parkesburg, PA 19365 | (610) 857-5165 | www.parkesburglibrary.org
Tom Knecht, Director

Population Served: 12,015
Customer Visits: 30,746
Total Circulation: 53,522
Total Programs: 274
Program Attendance: 6,125

2019 Revenue (Total: $197,754)

- West Fallowfield $500
- Sadsbury $1,500
- Londonderry $3,000
- West Sadsbury $3,000
- Highland $6,000
- Borough of Parkesburg $9,000
- County $31,490
- State $46,771
- Other $96,493
Big Strides in Phoenixville

In 2019/2020 the Phoenixville Public Library continued to expand its collection and reach within Phoenixville and the surrounding communities. We acquired new electronic materials (eBooks and audiobooks) using awarded grant funding from the Chester County Commissioners. This was a timely grant in that electronic materials continue to grow in popularity in usage each year allowing us to provide the newest and most relevant materials.

We were also able to supplement our museum pass program; purchase learning tablets for our youth to help them with reading, math, and science; and purchase more print titles. The library is so incredibly grateful to receive these funds. They have allowed us to expand our collections even further and have increased the availability of items for our community.

We were also able to work with East Pikeland Township, for the purpose of increasing our footprint in our local community and increase our funding streams. We were able to show the township that we do support their community and with their financial support, we would be able to continue to provide services, events, activities and materials to all of our community stakeholders.

The Phoenixville Public Library is so fortunate to be in a community that is so supportive and willing to collaborate. With these lasting relationships and creating new partnerships, there is nothing our community and the Phoenixville Public Library cannot achieve.
Growing Readers in Spring City

2019 brought a change in leadership to the Library as Joyce Koert retired and Julie Wiant began as the Executive Director in June.

One thing that did not change at SCPL was the quality children’s programming that has a long tradition here. With Miss Kay and Miss Amy providing story times to infant and preschool groups respectively, parents are grateful to get a chance to interact with others and enjoy some noisy library time with little ones following the story times.

Miss Kay’s crew is fond of songs, finger rhymes, and short stories for our littlest “readers.” Miss Amy provides a craft for the preschoolers each week that goes along with the story that she read. We are certainly growing readers in the Spring City area!

Cooking with Kids
Supporting Children’s Literacy

Supporting children’s literacy can come in many forms. At Tredyffrin Public Library we offer a Hand Sewing Class where children create something using a needle and thread. In this program are reading instructions, calculating lengths and measurements, planning, creating, and collaborating. We created these Scandinavian Gnomes in December of 2019. One child in this class said in frustration, “I just can’t do it, will you do it for me?” I sat down and we talked. They were overwhelmed with all of the new things they were learning. We took our time, broke down the steps and they finished their gnome. This child was ready to give up but they did not. They were so proud of their accomplishment. When their adults arrived to pick them up they were shocked at the creation. The young person said, “Hey mom the library taught me not to give up.”

The programs at Paoli Library go hand-in-hand with the print, audio, and video resources of the library’s carefully chosen collection. Toddler and preschool programs start with the foundations of early literacy—storytimes, music, and movement. Young readers get together for science experiments and craft activities, and log their reading achievements through an online platform called Beanstack. Aspiring scientists can check out the library’s STEM kits to learn about scientific concepts at home. There are kits for exploring engineering, fossils, computer coding, and many other subjects. Hands-on learning is not limited to children—teens and adults are encouraged to stretch their creativity with Craft Kits. There are kits for knitting, cake decorating, soap making, and other crafts. Each includes basic equipment and instructional books and videos, providing a risk-free opportunity to try something new.

2019 Revenue (Total: $1,727,229)

- Willistown Township $42,230
- Tredyffrin Township $1,302,805
- County $92,783
- State $104,508
- Other $184,903

Population Served: 34,580
Customer Visits: 225,670
Total Circulation: 390,420
Total Programs: 1,763
Program Attendance: 31,832
El Día Del Niño

The biggest family program for 2019 was the library’s celebration of El Día Del Niño (Children’s Day in Mexico) on April 27. Meg Diskin (Early Literacy Specialist) and Clara Kelly (Youth Services Librarian), contacted groups that work closely with West Chester’s Spanish speaking community. These groups included St. Agnes’ Dorothy Day Center, and Los Padres Latinos in the WCASD. Noemi Viveros from Human Services helped plan the program and spread the word to our Spanish speaking community. Jaiden Ransom, a TAB member and teen volunteer, played the role of Clifford the Big Red Dog. Rita’s Water Ice provided us with a cool treat for families. Children completed crafts and were able to hit two piñatas upstairs in the Children’s Department. Meg Diskin spent the beginning of the year collecting children’s books to give away and was able to acquire a donation of 1,000 books from Lisa Libraries, ensuring that every child went home with a book. The program was a huge success with at least 150 people in attendance.

For adults, programs focusing on health matters were the most popular, with informational seminars on Medicare a close second. This year, the library offered one-on-one assistance with employment concerns. The resume help offered by a staff member helped several people hone their resumes, and a PA CareerLink® representative was in the library once a month to offer assistance to veterans looking for employment counseling.

The most popular program for the teens remained Teen and Tween Tuesdays, open to anyone from ages 11 to 18. These weekly programs rotated among arts and crafts, popular movies, Tinker days focused on STE(A)M learning, and interactive game days.
| Member Library Services | AT | AG | CC | CS | CO | DO | EA | HH | HB | KE | MA | OX | PA | PK | PH | SC | TR | WC |
|-------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| AWE Early Learning Computers | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Bike Rack | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Binge Boxes (mini movie collections) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Book Clubs in a Bag | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Book Sales | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Coffee/Tea/Snacks | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Community Bulletin Board | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Community Garden | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Computers | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Copier(s) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Curbside Pickup | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Digital Microfilm Reader | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Digital Media Lab | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Drive-up Book Drop | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Exam Proctoring | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Fax | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Handicap Accessible | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Library of Things | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Local History Collection | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Meeting Rooms | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Mobile Hotspots | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Museum Passes | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Notary Public | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Outdoor 24/7 Holds Locker | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Outdoor Space/Seating | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Passport Acceptance Facility | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Printer(s) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Public Transportation Accessible | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Reservable Space (For rent) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Scanner(s) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Seed Library | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Sensea-Friendly Programs | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| STEM Kits | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Study/Tutoring Rooms | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Tax Assistance and Forms (Seasonal) | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Technology Tutoring | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Vision Assistance Technology | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| WiFi | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● | ● |

Contact individual libraries for additional information on services.

*Self-Checkout is available for all patrons at all locations through the CCLS Mobile App.
Chester County Commissioners
Marian Moskowitz
Josh Maxwell
Michelle Kichline