Chester County Library System 2016
Accomplish More, Together
Vision
Chester County libraries are nationally recognized model welcoming centers of knowledge, inspiration and opportunity for all residents and contribute to healthy, safe and economically vibrant communities throughout Chester County.

Mission
The Chester County Library System strengthens and leverages the power of the public libraries in our community to ensure that every resident of Chester County has access to exceptional opportunities to read, learn, create, connect and contribute to a better quality of life.
Welcome from our Executive Director

2015: Striving to effectively accomplish more, together!

On the pages that follow you'll find information about each of the member libraries and highlights of the things they do and some of their partners in their communities. First, I want to talk about who we are and what we do together as a whole.

A very brief overview; the Chester County Library System was organized in 1965, we serve Chester County’s 760 Square miles, 15 boroughs, 57 townships, 1 city, 14 school districts and 498,886 residents. There are 16 member libraries (12 non-profit organizations, 3 municipal libraries and 1 component unit of a School District) with 18 facilities. Our customers check out nearly 4 million items a year and 2 million people walk through our doors annually.

The Chester County Commissioners, Terence Farrell, Kathi Cozzone and Michelle Kichline, lead a remarkable level of support for the Chester County Library System through both a tax millage and through prioritizing library services as an integral component of the Chester County Strategic Plan, which is part of the Managing for Results (MFR) integrated management system.

Those are the facts, but it doesn’t begin to describe the reach of our libraries throughout each of their communities. Those 2 million visitors who come through our open library doors have a variety of reasons and purposes including, attending children’s early literacy programs, job seeking, learning a language, doing research for school projects, using meeting space or quiet space, using a computer and accessing the Internet, obtaining government forms and so much more. If you can envision a reason, there’s probably someone who uses the libraries for that purpose. We extend our reach to everyone! We enrich and empower people to achieve success in all vital roles of life from citizens, students and parents, to employers, employees and consumers.

Physically, our libraries are growing to meet local community needs. In the last several years: Atglen Public Library renovated and reconfigured to better meet the community’s needs. Chester Springs Library finalized an extended lease on a new building in the Historic Yellow Springs complex and completely renovated it making it ADA compliant with additional parking and providing much more public space. Downingtown Public Library purchased and renovated a building that is ADA compliant and expands all of their services. Easttown Library & Information Center reconfigured to add more meeting rooms. Oxford Public Library added on to their current building (approximately 4000 sq. ft.), renovated one floor (for a new enhanced Children’s Library) and is now looking to renovate its lower level and create more public meeting space. Phoenixville Public Library renovated their entire facility. Spring City Public Library built an entirely new facility. West Chester Public Library has reconfigured their lower level to better meet patron needs. And our members have other projects being planned, Bayard Taylor Memorial Library (soon to be renamed the Kennett Library) is planning for an entirely new facility in partnership with their community and Chester County Library & District Center will be renovating its balcony area to expand teen space and Jacob’s Technology Center. All of these projects (and more) are designed so the libraries can more effectively meet the needs of their community as they live and grow. We are opening our doors and extending our reach!

Virtually, we strive to remain responsive to everyone’s needs. With the generous support of the Chester County Library Trust, our mobile app (powered by Boopsie) enhances access to our libraries, their programs and resources. We were one of the first libraries nationally to implement “Flipster”, an electronic downloadable magazine service for our customers. We continue to add to our electronic materials that are available to the public. Our current e-book collection has grown to over 25,000 books and audios that have checked out over 1,000,000 times since 2008.

No one organization today can meet everyone’s needs. As you look through the following pages you’ll see just a brief highlight of our member libraries’ partners and services. We strive to effectively meet our communities’ needs and identify organizations where TOGETHER we can provide services to those in need throughout our community.

So come visit the libraries of the Chester County Library System, READ one of our books, work at one of our tables, CONNECT with family, friends or business associates, bring a child to a fun, educational session, DISCOVER our job finding resources, work on one of our computers, and more than anything, do what ENRICHES your life!

Joseph Sherwood, Executive Director
Chester County Library System
The Chester County Library System believes in cost effectively using the funds that are provided to us. We share resources throughout the system and provide centralized services where possible. Some examples of these include:

- Bookkeeping and payroll
- Cataloging and collection development
- Computer support
- Continuing education
- Delivery between member libraries
- Electronic materials and databases
- Flipster (electronic magazines)
- Graphics support
- Interlibrary Loan
- Internet connectivity and WiFi
- Mail order delivery (for those in-need)
- Mobile app (powered by Boopsie)
- Public relations support
- Reference support

**Inspiring Communities:**

**Our Partners**

Many of our member libraries work with partner organizations to help raise the funds to provide their services to the public. Those organizations include: Friends of the Library, Foundations, & Trusts help provide operating and endowment funds. Additionally, members and the system apply for Grants to better provide services to the public.

In 2015 over $1.3 million in revenue was brought in through grants, fundraising and donations by the Libraries in the Chester County Library System. We appreciate the generous support.
Strength in Numbers: Planning for Our Future 2014-2017

The Chester County Library System Strategic Plan for 2014-2017 guides our efforts to create and deliver value to our member libraries and their patrons, donors, volunteers and community partners. By working together to achieve common goals, we can harness the strength in numbers of the people, resources and collections in public libraries throughout Chester County to educate and empower our residents, enrich our communities’ quality of life and support the growth of a strong and vibrant economy.

Our Guiding Principles

Access
We deliver fair and open access to all library system resources.

Collaboration
We work together in partnership to achieve better results for our entire library system and the community.

Consistency
We provide reliable and dependable services to our member libraries and their patrons.

Customer Service
We focus on extraordinary customer service for all of our member libraries, patrons, donors, volunteers and community partners.

Literacy
We believe literacy is a fundamental need that enables every person to participate fully and equitably in our community.

Respect
We appreciate and strive to respond to the diverse backgrounds, cultures and capabilities of our entire community.

Our Services to Member Libraries

Advocacy
Actively promote the essential value of public libraries.

Capacity Building
Lead and provide planning, evaluation, professional development and consulting services to member libraries.

Communications
Coordinate, facilitate and manage internal and external communications, marketing, outreach and public relations (both print and online).

Content Management
Coordinate and develop systemwide collections and information resources, policies and practices.

Infrastructure
Provide computer, delivery, financial, reference, cataloging and related services.

Resource Development
Secure and distribute public and private resources that help to support member libraries.

Our Strategic Goals for 2014-2017

Knowledge and Inspiration
Ensure our public libraries are centers of knowledge and inspiration that provide meaningful and relevant opportunities to read, learn and create.

Access
Enhance online and physical access to public libraries for all Chester County residents.

Customer Value and Experience
Deliver exceptional value and experiences to library users, donors, volunteers, community partners and the public.

Community Engagement
Position our public libraries as hubs for community engagement and transformation.

Sustainability
Build the capacity of our public libraries to ensure their long-term sustainability.
By the Numbers

- **Registered Library Card Holders**: 214,934
- **Library Visits**: 1,915,814
- **Number of Items Circulated**: 3,755,200
- **Number of Educational Programs For Adults**: 2,578
- **Reference Questions Answered**: 200,411
- **Number of People Who Accessed CCLS.ORG**: 665,000 +
- **Number of Public Computers**: 261
- **Attendance at Library Programs**: 190,543
- **Residents Who Used Public Computers**: 265,824

**For Every $1.00 Invested in Public Libraries, $5.50 is Returned to Pennsylvania Taxpayers.**
Many Locations Make a Strong Library System  18 locations across Chester County
The Atglen Public Library reflects our community and strives to exceed patrons’ expectations by providing top-notch customer service and targeted resources and materials. Strong support from local municipalities helps us to realize this goal.

In order to maintain the high quality of service and abundance of resources, we rely on funding from the State, the County, and our service area municipalities. Over 64% of our revenue comes from those three entities. Over the last two years, we have added well-received programming for patrons of all ages.

By operating efficiently and effectively, the library fills many needs for the residents of Atglen, West Fallowfield and West Sadsbury. It serves as both library and community center. The Atglen Public Library truly is at the heart of the community.

Residents
The Atglen Public Library serves the residents of Atglen Borough, West Fallowfield and West Sadsbury Townships. Although we are a small, rural library, the population we serve ranges from Amish farmers to adults with PhDs.

Services
The Atglen Public Library provides resources, programs, and facilities to enable members of the community to pursue their intellectual and recreational goals.
Inspiring Communities

- Providing a safe environment for children and teens to learn, study and relax
- Hosting educational programs for children and families including Story Time and Lego Club
- Offering a variety of resources such as public access computers, fax and copier service and Wi-Fi
- Presenting educational opportunities for adults including book discussion groups and an ESL group
- Partnering with local organizations to sponsor community events

Population Served: 3,911
Customer Visits: 24,387
Total Circulation: 26,129
Total Programs: 241
Program Attendance: 1,959
Avon Grove Library delivers high-quality teaching and educational resources for all. Our mission is critical, because the public library is the only institution that provides lifelong education to students of all backgrounds, developing the workforce, advancing the economy, and improving the quality of life for everyone.

Our library is well known for its superior instruction of children. Not only do we provide in-house classes and events for children of all ages, we also hold outreach sessions to special communities, including area daycares, preschools, and the Spanish-speaking population.

Avon Grove Library is financially supported in part by state, county, and local governments. Additional funds are secured by civic organizations, local businesses, and private individuals. We wish to thank everyone who has generously supported our educational mission to the community.

What We Offer
Avon Grove Library provides universal access to instruction, classes and events, and educational resources for all the residents of our district.

Our Scope
Avon Grove Library educates the residents of West Grove and Avondale Boroughs, as well as those in the townships of Franklin, Penn, New London, London Britain, and London Grove.

“Avon Grove Library is a vital educational institution, providing equal opportunity for self-directed education, research assistance and instruction, and enriching experiences for over 30,000 students of all ages in southern Chester County.”

117 Rosehill Avenue, West Grove, PA 19390
www.avongrovelibrary.org
Inspiring Communities

- Providing education for children, teens, and adults
- Developing a variety of class content for retirees, English language learners, crafters, gardeners, and other selected groups
- Delivering enriching events in local settings such as Starbucks and Dansko
- Teaching basic computer literacy one-on-one
- Conducting seminars on current topics such as Medicare and health reform

Population Served: 30,080
Customer Visits: 119,059
Total Circulation: 154,606
Total Programs: 1,000
Program Attendance: 23,532

2015 Revenue (Total: $333,102)

- Avondale Borough ($3,500)
- West Grove Borough ($13,000)
- Penn Township ($17,433)
- London Grove ($30,900)
- New London ($24,524)
- Franklin ($21,750)
- London Brittan ($11,700)
- County ($64,294)
- State ($86,970)
- Other ($59,031)

2011-2015 Municipal Funding Trends

2011-2015 State & County Funding Trends
In 2015, the Bayard Taylor Memorial Library (soon to be called Kennett Library) accomplished two major overhauls – renovating the entire first floor to make the space more welcoming and user-friendly, and improving communications to our users and stakeholders with a weekly e-newsletter and a redesigned website.

Confident that a new library is in our future, while acknowledging the tired, run-down and unwelcoming surroundings of the current space, the Board of Directors approved a budget for renovations to the lobby, adult areas and computer areas on the first floor. Walls and carpet were replaced, new shelving was added to better display new items and periodicals, and a young adult section was created to give teens a sense of place in the library. The overhaul also included a tech bar for study and work.

With the physical space given an overhaul, staff began working with Delpino Design on a new website. Team members surveyed library customers, researched trends in library websites, and assessed what this new website needed in order to best serve our customers now and in the future. The result is a clean, modern design that is attractive, easy to navigate and flexible for multiple devices (computers, tablets and phones). Next up was a redesign and regular schedule for the library’s e-newsletter, which is sent to more than 3,000 subscribers.

The Bayard Taylor Memorial Library saw a 14 percent increase in program attendance, despite being closed for more than two weeks during the renovations. More than 18,000 Southern Chester County residents attended lectures, play groups, book groups, classes and events for all ages. One highlight of children’s programming was a diversity-driven art and movement class – Kids Around the World – sponsored by a “Curiosity Creates” grant from the American Library Association and Disney. The software development team at Chatham Financial approached our programming staff about partnering to improve library STEM programs, and the result was a boisterous, tech-focused revamping of our already award-winning MakerCamp, followed by a Python coding class in October.

The Adult Literacy Program served 390 adults with one-to-one tutoring and English language classes. Students and tutors logged 4,000 hours of instruction. The United Way of Southern Chester County awarded the Adult Literacy Program a grant of $37,140 in 2015. The Bayard Taylor Memorial Library was also pleased to be able to offer Spanish language classes for English speakers for the first time, further fostering communication in our diverse community.

The Bayard Taylor Memorial Library serves the residents of East Marlborough, Kennett Square, Kennett Township, Newlin, New Garden, Pennsbury, Pocopson and West Marlborough.

Bayard Taylor Memorial Library
216 East State St., Kennett Square, PA 19348
http://www.kennettpubliclibrary.org/
Inspiring Communities

- Making available two early-learning stations for children, purchased with a CCRES (Chester County Regional Educational Services) grant of $4275.

- Changing the library by-laws to give all eight municipalities in the service area an automatic appointment to the board. A second appointment is tied to funding level.

- Hosting Brooke Allen, the Eisner-award-winning illustrator of Lumberjanes, at Insta-Con, the library’s summer pop culture convention.

- Making e-book access easier for our customers. 21,160 e-books were downloaded in 2015 by Kennett Library users, accounting for 12 percent of all checkouts, and representing a 17 percent increase over downloads in 2014.

Population Served: 42,932
Customer Visits: 116,217
Total Circulation: 178,484
Total Programs: 1,069
Program Attendance: 18,128
The Chester County Library & District Center was established in 1962 and moved to its current location in 1980. Largely supported by the County of Chester, the library serves as the District Center as well as the Chester County Library System headquarters. Although we serve primarily West Whiteland and Uwchlan Township residents, our expansive and comprehensive collection of nearly 328,000 items helps to support the other 16 member libraries in the system.

The Henrietta Hankin Branch Library, also supported by the County of Chester, opened in July of 2003 to serve the northern region of Chester County. Their collection of over 93,600 items serves the residents of Upper Uwchlan and West Vincent Townships as well as several other townships in the area. The Digital Discovery Center gives customers an opportunity to become familiar with mobile technology as well as Windows 10.

Both libraries serve as community centers, providing work space, meeting rooms, homework and research help, and a wide variety of educational and cultural programs. Our collections include books, DVDs, audiobooks, magazines, eBooks, and eAudiobooks for early literacy, education, and the enrichment of our residents. We recently began circulating free museum passes to local venues, as well as mobile hotspots for a nominal fee.

“The Chester County Library and Henrietta Hankin Branch are the busiest libraries in the County with a wide variety of materials, resources and programs to enhance the educational, recreational and cultural lives of the residents of our community.” – Marguerite Dube, Director

450 Exton Square Parkway, Exton, PA 19341
215 Windgate Dr., Chester Springs, PA 19425
www.chescolibraries.org
Inspiring Communities

- Providing assistance for job seekers and small businesses through the Business Librarian on staff

- Delivering free public access to materials on fundraising and grant makers directories as a member of the Funding Information Network

- Partnering with the United Way of Chester County Financial Stability Center to offer computer tutoring

- Offering collaborative and training spaces for small businesses in the area

- Increasing computer skills through one-on-one tutoring sessions at the Digital Discovery Center at the Henrietta Hankin Branch

Population Served: 78,350
Customer Visits: 579,556
Total Circulation: 1,717,134
Total Programs: 2,065
Program Attendance: 47,879
Chester Springs Library combines all the capabilities of a regional library system with personalized education, instruction and enrichment that can be found only in a community library. Users benefit from the vast resources of the CCLS system – from powerful online tools to extensive holdings – while enjoying a friendly atmosphere dedicated to advancing education, promoting literacy, and enhancing the quality of life in our community.

In April, Chester Springs Library moved to a new location in the village of Historic Yellow Springs. The new library is located in a historic building that has been completely updated and retrofitted to serve today’s visitors. It is a tech-friendly learning center that is also a perfect hub for social and educational gatherings. The move not only expanded and enhanced the library’s facilities and services but ensured that it remains a cornerstone of the community for generations to come.

The move was especially meaningful because it was made possible entirely by donations and support from library patrons, area residents and local businesses. No taxpayer funding was used for the project. The new library represents a true grassroots effort. And the result is a true community treasure.

Community Role
The mission of Chester Springs Library is to EDUCATE, ENGAGE AND ENRICH. From STEAM classes for early readers…to summer enrichment series…to technology courses for middle- and high school students…to lifelong learning for adults, we serve students of all ages. We encourage discovery, assist with research and provide public access to technology including e-books, computers and printers, free WI-FI, laptops and iPads.

Residents
Chester Springs Library serves the communities of West Pikeland, Uwchlan, Upper Uwchlan and West Vincent townships.

“Chester Springs Library is a testament to the power of community. Our community believes in a vibrant space for education, information and literacy.”
– Nancy McLaughlin, Director

1709 Art School Road, Chester Springs, PA 19425
http://www.chesterspringslibrary.org/
Inspiring Communities

- Being the only public library in the state of Pennsylvania with a Girls Who Code program
- Providing a children’s learning center with STEM and STEAM programs for early readers, individual reading tutorials in partnership with Therapy Dogs International, game design workshops and popular “Tech It Out” classes
- Conducting summer education classes in concert with Summer Reading, Science in the Summer and Yellow Springs Art Studio
- Hosting lifelong education opportunities featuring classes from genealogy to gardening to local politics
- Serving the community with 21st technology including e-materials, computers and printers, free WI-FI, laptops and iPads

Population Served: 9,115
Customer Visits: 25,448
Total Circulation: 31,931
Total Programs: 180
Program Attendance: 1,736
In order to provide access to a world of information resources, the Coatesville Area Public Library – housed in the Dr. Michael Margolies building – partners with Career Link, SCORE, Wells Fargo, Experience Works, Goodwill, and Job Corps. We provide multicultural and multigenerational programs and services in our upgraded lecture hall, Technology Classroom, and remodeled Community Room.

The library’s eleven public access computers logged over 17,000 uses by residents in 2015, providing homework help for students, employment information for adults and online social networking for all. As a member of the Chester County Library System, the library circulated materials to residents of all 73 Chester County municipalities. The Library is open 51 hours per week providing materials and information for life, work and pleasure.

72% of the funding for the Coatesville Area Public Library comes from state, county and local municipal contributions.

**Services**

The Coatesville Area Public Library provides materials, and universal access to information and programming designed to meet the diverse educational, recreational and cultural needs of residents.

**Residents**

The Coatesville Area Public Library serves not only the City of Coatesville but residents of South Coatesville, Modena and the townships of Caln, East Fallowfield, Sadsbury, West Bradford, West Brandywine and Valley.
Inspiring Communities

- Partnering with the Kutztown University Small Business Development Center (SBDC) to train and support the emerging business community in Coatesville and beyond
- Collaborating with Cheyney, Lincoln, Harcum, and Delaware County higher education institutions to provide academic support and internship opportunities in our service area
- Collaborating with the Coatesville Youth Initiative, BOYS and G3 Inc. to assist with mentoring and family advocacy activity
- Serving as Career Link satellite to provide employment related assistance, counseling and educational opportunity
- Providing shared space and business incubator for existing and aspiring small business activity
- Supporting the Coatesville Area School District to promote youth and family literacy throughout the Coatesville area

Population Served: 47,991
Customer Visits: 88,684
Total Circulation: 58,640
Total Programs: 350
Program Attendance: 3,918
From the moment the doors opened at the new Downingtown Library in January 2015, there has been an amazing sense of excitement and energy throughout the building. And this excitement and energy has translated into measurable success.

In 2015...

- Use of public computers grew over 300%.
- Circulation of library materials topped 125,000 items…an increase of 28%.
- The number of library programs presented to children, teens and adults increased from 450 to 493. Many new programs such as the series hosted by artist Donna Usher were enthusiastically received.
- The number of people attending those programs grew from 6,800 to 7,675.

Art shows staged by the four local high schools were very popular. The Hessinger Study Room was constantly occupied for tutoring and educational opportunities. The Family Place Room with its impressive variety of educational toys provided a place for children to play and interact and for parents to make connections in the community. Young families enjoyed planning outings that combined a visit to the Library with a trip to Kerr Park. In 2015 Downingtown Library truly became a destination spot for the Greater Downingtown Community.

None of this would have been possible without help from officials at the state, county, and local level. 65% of the library’s revenue comes from these three sources. The support from Downingtown Borough and the townships of Caln, East Brandywine, East Caln, Uwchlan, and West Bradford cannot be overstated as the Library works to provide quality library service to everyone in the Greater Downingtown Area.

Services
The Downingtown Public Library provides all residents of the Downingtown Area access to exceptional opportunities to read, learn, create, connect and contribute to a better quality of life.

Residents
Downingtown Public Library serves the residents of Downingtown, Caln, East Brandywine, East Caln, Uwchlan and West Bradford.
Inspiring Communities

- Moving to a new facility that provides ADA accessibility, enhanced resources, ample parking, and a comfortable Community Center

- Being a Family Place Library, a center for early childhood education, parent education, socialization, emergent literacy, and family support

- Providing outreach programs to Downingtown Area Senior Center and other local senior living communities

- Hosting a wide variety of educational programs for children, teens and adults

- Offering Wi-Fi and public access computers in an expanded technology center

Population Served: 43,124
Customer Visits: 90,545
Total Circulation: 125,131
Total Programs: 493
Program Attendance: 7,675
Easttown Library provides valuable materials, programs and services for the educational, informational, recreational, and cultural needs of the residents of Easttown Township. The library is a community center with comfortable places to study and read, featuring six meeting rooms, 22 public computers with high-speed Internet access, Wi-Fi, and an array of personal and small business services, such as notary public, fax, scanners and printers/copiers. Our helpful staff consistently provides excellent customer service. Through its membership in the Chester County Library System, Easttown Library offers library users a wealth of materials that they can use any time of the day or night, including e-books and e-audiobooks through OverDrive, e-magazines through Flipster, Britannica Library, Pennsylvania’s POWER Library, and other valuable online resources.

Easttown Library’s resources are well used.
In 2015:
• The library’s 53,500 items were borrowed 274,702 times.
• 19,487 people attended 686 programs.
• 19,560 reference questions were answered.
• Our computers were used more than 19,500 times.
• There were more than 12,900 uses of our Wi-Fi.
• The library had 7,565 registered users.

Community Role
In 2015, the library’s six meeting rooms were used 2,390 times by community groups, tutors with students, study and discussion groups, and individuals. In response to a stated need, this year the library added ceiling-mounted projectors and audio to its two main meeting rooms, further enhancing its role as a community resource. In addition to its meeting rooms, the library comfortably seats about 100 people in its beautiful building.

Easttown Township
Easttown Township is the primary source of funding for Easttown Library, providing two thirds of the operating budget in 2016. Without this strong support from Easttown Township, the library would not be able to stay open 65 hours per week, 340+ days per year. Additional funding comes from Chester County and the state (totaling 13%), Easttown Library Foundation, the Friends of Easttown Library and other donations (totaling 12%), and fees for services (9%).
Inspiring Communities

Enriching Our Community by--
• Providing comfortable reading, study and meeting space for our users

• Preparing young children for school with a variety of literacy and educational programming

• Hosting quality programs for people of all ages

• Making strong contributions to CCLS’s shared virtual collections (OverDrive and Flipster)

• Offering Britannica Online to local residents and Easttown Library cardholders

Population Served: 10,477
Customer Visits: 161,331
Total Circulation: 274,702
Total Programs: 686
Program Attendance: 19,487
The Honey Brook Community Library’s diverse membership includes residents of retirement communities, families with young children, and Amish and Mennonite families. We are a rural library that is appreciative of being a part of the Chester County Library System, so that we can offer to our community all of the resources offered throughout Chester County.

The Honey Brook Community Library provides books, CDs, DVDs, audio books, and magazines to our patrons. We have year round programs for children, young adults, and adults such as Story Time and the Knitting Club. The Library has 4 public computers and 2 laptops available to the public and free WiFi all of which are essential to our patrons.

Our vision is that the Honey Brook Community Library will be a center for community activities, a place for access to information, and a service to all residents in the area.

Services
The Honey Brook Community Library provides materials, and universal access to information and programming designed to meet the diverse educational, recreational and cultural needs of residents.

Residents
The Honey Brook Community Library services residents in Honey Brook Borough and Township, Elverson Borough, West Nantmeal and West Caln Townships, Chester County, and Salisbury and Caernarvon Townships in Lancaster County.

“Honey Brook Community Library has been an important part of our community since 1963. We are committed to providing a wide variety of information, resources, and services while promoting literacy and education.” – Jennifer Spade, Director

Honey Brook Community Library
687 Compass Road, Honey Brook, PA 19344
http://www.ccls.org/171/Honey-Brook-Community-Library
Inspiring Communities

- Presenting a variety of educational programs for preschoolers, children, teens and adults
- Providing a Young Adult room for teens to study, learn and relax
- Supplying raised bed gardens which provide fresh vegetables for the Chester County Food Bank
- Curating a collection of local history resources.
- Offering public access computers and Wi-Fi

Population Served: 17,262
Customer Visits: 35,130
Total Circulation: 71,806
Total Programs: 274
Program Attendance: 2,889
In order to maintain the high quality of service and abundance of resources, we rely on funding from the State, the County and our service areas municipalities. More than 80% of our revenue comes from those three entities. Of that 80%, almost 45% comes from the municipalities we serve.

Without the ongoing support of Malvern, East Goshen, East Whiteland and Willistown, we would not be able to serve their residents. In addition through cooperation with elementary schools in Great Valley School District, we “borrow” required reading books each summer. This sharing of resources ensures that students have access to summer reading books.

Since 2012, the Library has partnered with Willistown Park and Recreation in our GO WilMa program (Get Outside Willistown and Malvern). This program is in conjunction with our summer reading club and encourages residents to explore parks and neighborhoods in our municipalities.

**Services**
The Malvern Public Library provides resources, materials and programs to enrich the educational, recreational and cultural lives of the residents of our community.

**Residents**
The Malvern Public Library serves the residents of Malvern Borough, East Goshen, East Whiteland and Willistown.
Inspiring Communities

- Partnering to offer the GO WilMa Program (Get Outside Willistown and Malvern) in conjunction with summer reading
- Showcasing local artists through a rotating art exhibit
- Delivering a variety of adult educational programs such as book club, knitting club and others activities
- Collaborating with Great Valley School District to share resources for required summer reading
- Providing early literacy programs for ages 0-6 and educational outreach activities to area nursery schools

Population Served: 36,923
Customer Visits: 71,656
Total Circulation: 132,983
Total Programs: 321
Program Attendance: 3,762
The Oxford Library Company began in 1784 making it the third oldest library in Pennsylvania. The Oxford Library Company continues a long tradition of valuing information and making it available to those who see it.

The library maintains and develops a physical collection of over 50,000 carefully selected resources to meet the information needs of the municipalities we serve. Customers also find the library to be a gateway to technology. Our programming reflects the interests of our community and we achieve this by showcasing our local organizations and talent. People of all ages enjoy programs and resources that are informative, engaging and entertaining.

The Oxford Library Expansion Project was completed in June 2015. This project added an additional 4100 square feet to the existing structure. The Children’s Room was moved from the lower level to the upper level of the library in May 2016. These improvements to the library’s facility create a welcoming space that is welcoming and well equipped to meet our customer’s education needs.

**Services**
The Oxford Library makes information available in a variety of formats to satisfy recreational needs and promote education.

**Residents**

“Communities rely on their local libraries to meet their information needs. The Oxford Library Company has a long history of success in supporting these goals through excellent service standards and well matched resources and materials.” – Carey Bresler, Director

48 S 2nd St, Oxford, PA 19363
www.oxfordpubliclibrary.org
Inspiring Communities

- Collaborating with 4-H and Penn State Extension to bring classes in gardening, textiles and healthy leaving to school age children

- Preparing young children for school with Story Time, Music and Me and our one on one reading sessions with trained therapy dogs

- Maintaining a local history collection which includes the Oxford Press, dating back to 1866

- Expanding the facility to provide a welcoming space to gather, learn, read, research and relax

- Providing public access computers and free Wi-Fi

Population Served: 25,814
Customer Visits: 78,680
Total Circulation: 126,378
Total Programs: 514
Program Attendance: 7,366
Since our library is a member of the Chester County Library System, we are able to provide access to a wealth of resources available outside of our immediate area.

Parkesburg Library provides books, materials, information, and computer access necessary for personal growth, life-long learning and employment opportunities.

Our funding comes from the State, the County, and the local areas we serve. We especially value the contributions from Parkesburg Borough as well as West Sadsbury, West Fallowfield, Highland, Londonderry and Sadsbury Townships. We look forward to their continued support, so we can serve these communities as an essential resource they can depend on.

"Beginning in 1916, Parkesburg Free Library has had an increasing role in community enhancement and service to our residents, contributing to their enjoyment and success" – Tom Knecht, Director

Services
The Parkesburg Free Library provides materials, and universal access to information and programming designed to meet the diverse educational, recreational and cultural needs of residents.

Residents
The Parkesburg Free Library serves the residents of Parkesburg Borough, as well as West Sadsbury, West Fallowfield, Highland, Londonderry and Sadsbury townships.
Inspiring Communities

- Hosting the PAWS for Reading Program, where children read to a friendly therapy dog and improve their confidence and reading skills.
- Offering the American Girl Club. Our volunteer librarian teaches young girls highlights of American history through group reading and discussion of the American Girl series.
- Providing Gardening in Raised Beds with a Master Gardner. Ten raised beds are available for community members to grow food, herbs and flowers, which are used by the growers or donated locally. The group meets Saturday mornings, from 8:00 – 10:00, during the gardening season.
- Presenting the Family Place Parent-Child Workshop with Wee Build Block Play. The program is scheduled regularly, offering both free play and structured learning environments to enhance preparation for pre-kindergarten.
- Reaching out to the community with Preschool Storytime. Our volunteer certified teacher selects library books and visits five preschools monthly to read stories about that month’s theme, and to present programs, including songs, poems, and finger plays.

Population Served: 13,089
Customer Visits: 38,892
Total Circulation: 68,645
Total Programs: 188
Program Attendance: 2,129

2015 Revenue (Total: $136,580)

<table>
<thead>
<tr>
<th>Source</th>
<th>Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borough of Parkesburg</td>
<td>$8,000</td>
</tr>
<tr>
<td>West Sadsbury</td>
<td>$3,000</td>
</tr>
<tr>
<td>West Fallowfield</td>
<td>$500</td>
</tr>
<tr>
<td>Highland</td>
<td>$6,000</td>
</tr>
<tr>
<td>Londonderry</td>
<td>$2,400</td>
</tr>
<tr>
<td>Sadsbury</td>
<td>$1,500</td>
</tr>
<tr>
<td>County</td>
<td>$30,669</td>
</tr>
<tr>
<td>State</td>
<td>$43,266</td>
</tr>
<tr>
<td>Other</td>
<td>$41,245</td>
</tr>
</tbody>
</table>

2011-2015 Municipal Funding Trends

<table>
<thead>
<tr>
<th>Year</th>
<th>Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>$32,307</td>
</tr>
<tr>
<td>2012</td>
<td>$32,680</td>
</tr>
<tr>
<td>2013</td>
<td>$30,053</td>
</tr>
<tr>
<td>2014</td>
<td>$30,456</td>
</tr>
<tr>
<td>2015</td>
<td>$30,669</td>
</tr>
</tbody>
</table>

2011-2015 State & County Funding Trends

<table>
<thead>
<tr>
<th>Year</th>
<th>County</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>$50,790</td>
<td>$32,307</td>
</tr>
<tr>
<td>2012</td>
<td>$48,719</td>
<td>$32,680</td>
</tr>
<tr>
<td>2013</td>
<td>$44,713</td>
<td>$30,053</td>
</tr>
<tr>
<td>2014</td>
<td>$43,294</td>
<td>$30,456</td>
</tr>
<tr>
<td>2015</td>
<td>$43,266</td>
<td>$30,669</td>
</tr>
</tbody>
</table>
The Phoenixville Public Library is essential. From the summer children's programs to movie nights to Thrilling Thursdays, the Library continues to add diverse programming and events for the community. Whether it’s gaining access to a computer, finding the latest DVD release, an assignment for school or getting a passport, it can all be done at the Phoenixville Public Library. The resources here are a key component to the educational success of children and adults alike. Phoenixville Public Library is funded by the Phoenixville Area School District, Charlestown Township, the state and county, as well as private funding. The Library continues to build a strong community by the work they do, those they serve, and what they strive to offer Phoenixville, its residents and the surrounding communities.

Services:
The Phoenixville Public Library takes pride in offering unique services such as:

- Passport processing
- Wi-Fi hotspots for lending
- Mobile printing
- Fun and educational classes/events for all ages
- One-on-one computer tutoring
- In-library use of: laptops, iPads and other technology

Residents
The Phoenixville Public Library serves the Phoenixville Borough, East Pikeland, Schuylkill, and Charlestown Townships.

The mission of the Phoenixville Public Library is to provide access to information and services that address the educational, cultural and recreational needs of the community the library serves.
Inspiring Communities

- Inviting spaces for youth and teens to learn, receive homework help and relax in a safe environment
- Offering passport application acceptance as a certified processing center
- Hosting a variety of programming and events for all ages
- Collaborating with local venues to host events such as “Thrilling Thursdays” at the Colonial Theater

Population Served: 37,706
Customer Visits: 136,185
Total Circulation: 233,416
Total Programs: 723
Program Attendance: 19,832
“Without the ongoing support of Spring City Borough, East Vincent Township and East Coventry Township, we would not be able to serve our patrons.”
- Kate Samson, Director

The Spring City Public Library has been serving Spring City and East Vincent since 1910. In November 2013, the Library began construction of its new building, a project that has been in the works for over 10 years and opened its new doors to the public in June 2014. The new state of the art building features a community room and expansive spaces for studying, learning and creating. The new space has also allowed the library to expand its collections to better serve the communities of Spring City and East Vincent, as well as the rest of Chester County.

The opening of the new building brought excitement to the local community. Since the library’s opening in late June 2014, the library has provided over 620 new patrons with Chester County library cards. The library has also seen a large increase in traffic as well as in the attendance of its many programs for people of all ages.

Community Role
The Spring City Public Library provides resources and services that fulfill the educational, recreational and cultural needs of its residents. Although we are a small community library where customers are greeted by name, we also have access to the wealth of material provided by the Chester County Library System.

Residents
The Spring City Public Library serves the residents of Spring City Borough, and East Vincent Township.

245 Broad St., Spring City, PA 19475
http://www.ccls.org/183/Spring-City-Library
Inspiring Communities

- Providing a new, spacious and inviting space with ample parking to serve the educational needs of the community
- Offering Wi-Fi and 6 public access computer workstations
- Hosting a variety of adult classes on topics such as business & financial preparation, history, wellness, and art
- Presenting educational opportunities and programming for early childhood through teens
- Delivering a designated Senior Space for reading and learning

Population Served: 10,144
Customer Visits: 37,394
Total Circulation: 45,780
Total Programs: 550
Program Attendance: 5,325
The ongoing support of Tredyffrin and Willistown Township is crucial for providing library services to their residents.

The Tredyffrin Public Library and the Paoli Library

The Tredyffrin Township Libraries are centers of knowledge, inspiration, and opportunity and contribute to a healthy, safe and economically vibrant community.

The Libraries serve the residents of Tredyffrin Township, Paoli, and Willistown Township by providing access to an abundance of materials and resources on-site as well as access to resources available throughout the Chester County Library System.

The Libraries also offer programming for all ages, high-speed Internet service, Wi-Fi, and much more.

The Tredyffrin Township Libraries share the common goal of providing the resources, space, and services to accommodate the intellectual and social interests of our residents. In order to achieve this goal, the Libraries rely on funding from a variety of sources.

Tredyffrin Township provides for more than 71% of the Libraries’ operational funding. Other funds come from Chester County, the Commonwealth of Pennsylvania, Willistown Township, Friends of the Tredyffrin Public Library, Friends of the Paoli Library and locally generated funds, including grants, donations, fines and fees.

It is because these municipalities recognize the importance of libraries and provide for a majority of our operational funding that the Libraries are, and will continue to be central to their communities, as fundamental educational and civic institutions.
Inspiring Communities

- Hosting a variety of children’s classes and programs focusing on reading, diversity, and experiential learning with technology.
- Offering diverse educational programs, classes, and social activities for adults such as business mentoring, healthy living, and Hatha Yoga.
- Providing meeting space for over 30 community groups including an ESL Conversation group and various book discussion groups.
- Providing space for and helping coordinate young adult workshops and performances.

Population Served: 34,580
Customer Visits: 212,045
Total Circulation: 344,225
Total Programs: 764
Program Attendance: 17,215
The West Chester Public Library (WCPL) is a community library with a 50,000 item collection available in-house to the community. Residents also have access to the wealth of material, including e-books and e-magazines, provided through the Chester County Library System.

In order to maintain a high level of service and an abundance of resources, West Chester Public Library relies on funding from the State, the County and our service area municipalities.

It is because our contributing municipalities have recognized the importance of libraries and followed through with financial support that West Chester Public Library remains a valued and necessary institution in our community.

Funding has also allowed WCPL to add new and expanded programs for teens/tweens, children, and adults.

**Services:**
WCPL serves its community with materials, programs, and information for all ages. The library circulates over 150,000 items annually and sees over 110,000 visits per year. The library’s PCs and free Wi-Fi connection provide access to the Internet as well as up-to-date document creation software. Programs include children’s story times and Summer Reading Club, and book discussion groups and special programs for adults and teens.

**Residents**
The West Chester Public Library serves the residents of the Borough of West Chester, and West Goshen, Westtown, Thornbury, Birmingham, East Bradford and Pocopson Townships.

“West Chester Public Library is a destination for connection, collaboration and enrichment through knowledge and community engagement.” – Victoria Dow, Director
Inspiring Communities

- Partnering with local organizations to bring library services to the entire community
- Offering special children’s programs through student internships and service projects
- Engaging young teens in creating programs for their peers
- Providing work, meeting and study space to local entrepreneurs, tutors, and students
- Curating our collections to keep them fresh, interesting and up-to-date for readers for over 125 years

Population Served: 57,388
Customer Visits: 100,605
Total Circulation: 165,210
Total Programs: 425
Program Attendance: 7,711
Chester County Library System

Chester County Commissioners
Terence Farrell
Kathi Cozzone
Michelle Kichline

Board of Trustees
Richard Hankin, President
Earl M. Baker, Vice President
William F. Connor, Secretary
Kathleen M. Pearse, Treasurer
JoAnn Weinberger, Member
James B. Norton, III, Member

Joseph Sherwood, Executive Director
Chester County Library System

450 Exton Square Parkway
Exton, Pennsylvania 19341
Tel: 610.280.2600
www.ccls.org